

Vision Statement: "The Good Neighbor City" where quality of Life is available to all!

<u>Mission Statement:</u> To promote the existing peaceful atmosphere while providing quality services to our community through public awareness, public safety, communication and beautification, utilizing economic development as a means to enhance a positive future.

City Highlights from 2021

Running our city takes people who are dedicated to providing quality services, infrastructure, and support.

In the coming months, the newsletter will include descriptions and an interview of each city department and its staff.

For this month, we are including highlights provided by each department over 2021. Please let our employees know you appreciate their hard work.

City Manager's Office

- NE 50th Street waterline replacement completed
- Ice storm debris removed
- Billing issues from city-wide meter replacement corrected
- New lane striping for major streets
- New cameras for City Hall and Police Station
- New desk phones for City Hall and Police Station
- New financial Auditor contracted
- Two drainage tin horns replaced
- New root cutter for Public Works

Police Department

- Our Animal Control Officer worked for and received multiple certifications. It's been over 10 years since we had certified animal control.
- Three new police cruisers added to our aging fleet. Last cruiser purchase was in 2015.
- Animal Control vehicle updated for proper care of animals

Happy New Year Spencer

I'd like a moment to talk with you about the accomplishments the city saw in 2021, along with some "not so great" moments we experienced. Then I'll speak towards the prospects for a better 2022.



First, I want to applaud the City of Spencer's citizens for allowing us to work through some tough issues. We started 2021 with an ice storm that caused water outages and fallen limbs. Your understanding and patience as we fixed the water lines and removed the fallen limbs was noticed and appreciated.

In our effort to modernize our water system by replacing meters, you were patient as we worked to fix the computer programming issue with the bills. THANK YOU! We are moving in the right direction to bring our city into the modern era.

OUR goal for 2022 is to work to best service and community development for the City of Spencer. WE have the opportunity through community collaboration and unity to be the city that sits on the hill, shining as a beacon of hope and peace for all that seek it.

I ask for your continued involvement and positive encouragement. We must not give into the desire to go back to complacency by constantly looking in the rearview mirror. Progress is only made by moving ahead.

Lastly, I ask that everyone remain cautious with the health issues facing us and the world. In everything that we do, SPENCER FORWARD!!!

Mayor Frank Calvin

City Highlights from 2021 (continued)

Fire Department

- Received a good Insurance Services Office (ISO) rating of 3. Most cities our size receive an ISO rating ranging from 5 to 8. Great news for home and business owners!
- Received ladder truck from Del City. The truck covers the protection void we had for the apartment complex and the 23rd Street strip mall. This is Spencer's first ladder truck.
- Measured an average response time of 3.6 minutes for anywhere in the City of Spencer. National average is 6.1 minutes.

Code Enforcement

- Obtained permissions required from various agencies to clean up illegal dump site
- Motivated many property owners to clean up
- Worked to bring in new businesses
- Built code enforcement relationships locally and throughout the state
- Received training and working on new training with Midwest City's code officers and building inspectors

City Clerk

- Received a smooth, clean audit. Per Elfrink and Associates, this is the first time since they began working with Spencer that the city has had a clean audit twice in a row.
- Got the City Clerk's and Utility Billing Dept.'s offices organized
- Got all unpaid and delinquent water bills moved to collections
- Assisted with billing system setup enabling delinquent and disconnect notices to be sent on time each month
- Worked with Utility Billing to get water bills out on time, every time

• Worked with OMAG for Senior Center storm-damage cleanup and to get new roofs on three city buildings

Public Works

- Repaired 228 water leaks. As of December 10th, we had no active water leaks. We repeat no active water leaks!
- Responded to 40 sewer blockage calls. In 2020, we responded to 108 blockage calls. The reduction is due to the crew being proactive in checking sewer runs known to have issues.
- Installed over 300 meter cans and 77 smart meters in addition to the work performed by the meter contractor

Payroll/Accounts Payable

- Established good credit with Vendors and Creditors
- Fire, Police, and Oklahoma Municipal Retirement Fund (OMRF) retirement accounts are now current
- IRS & Oklahoma Tax Commission accounts are current
- FY 2020 & 2021 Audits completed
- Bi-weekly payroll is now set up to use Direct Deposit

Water/Wastewater Systems -- Inframark

- Worked hard during the year monitoring our utility infrastructure and being quick to respond to issues
- Began working with WaterTech, Inc. for chemical deliveries. WaterTech delivers to each well site, removing operator risks from handling, moving, touching, and breathing corrosive chemicals.
- WaterTech also provided four new 100-gallon chemical storage tanks. They offer a host of other services that may prove beneficial to the City of Spencer.

2022 "Big Trash" Schedule

Waste Management will perform bulky-waste pickup during these weeks in 2022. Please do not set out your big trash before two days prior to each Monday start date. Thank you.

Monday 1/31 – Friday 2/4 Monday 5/30 – Friday 6/3 Monday 8/29 – Friday 9/2 Monday 10/31 – Friday 11/4



City of Spencer

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Visit us at www.cityofspencerok.gov for forms, information, events and city news

